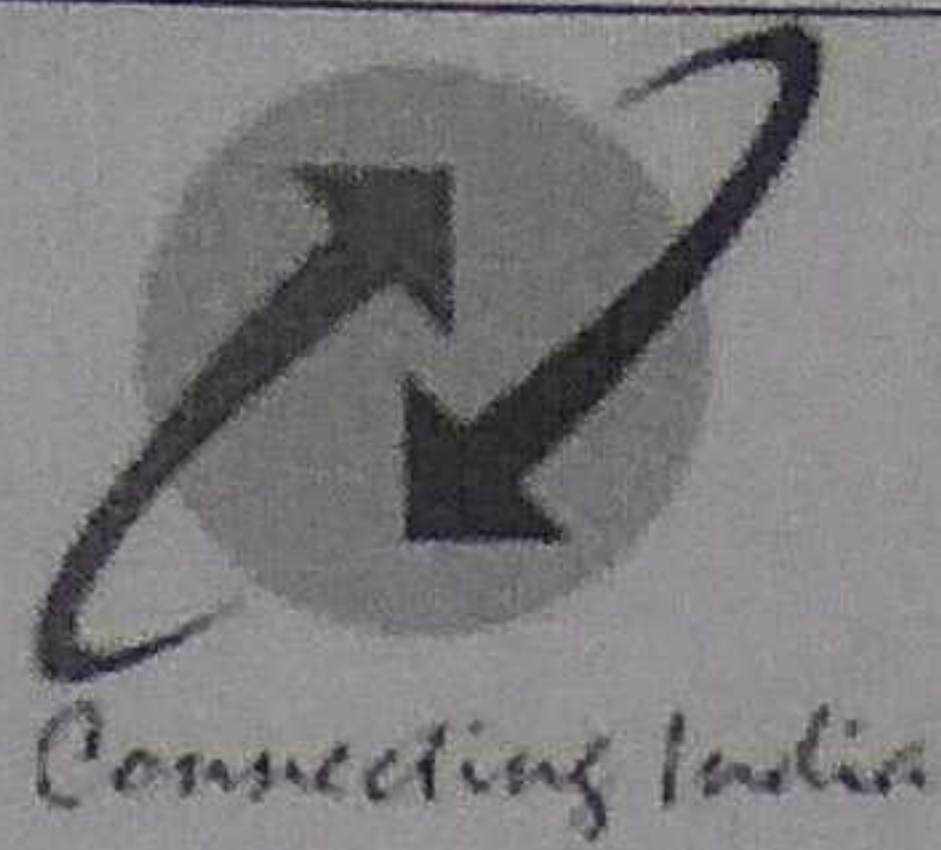


SHRI. P. RAJESHWAR RAO  
DY. GENL.MANAGER (TR-  
L-FIN)  
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BHARAT SANCHAR NIGAM  
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Office of the Chief General  
Manager Telecom  
Maharashtra Telecom Circle, 6<sup>th</sup>  
floor, D-Wing, Admn. Bldg.  
Santacruz (West), Mumbai-400054.

To,  
The SSA HEADs /IFAs/of All SSAs  
Under MH Circle.

No F/TRA/SLR CORRESPONDANCE/2016-17/63

Dated : 12-11-2016

SUB:- Working of CSC counters on holidays from 12<sup>th</sup> to 14<sup>th</sup> Nov, 2016.

With reference to the above , the following instructions are issued for necessary action carefully.

- A) The CSCs may be kept open on 12<sup>th</sup>,13<sup>th</sup> and 14<sup>th</sup> November 2016.  
B) Payment denomination of Rs.500/- , Rs.1000/- (demonetised tenders) may be accepted against only the telephone bills raised by BSNL upon its customers for the services rendered (in arrears) subject to following conditions:-

- 1) The payer customer must fill up the proforma given by RBI(available on RBI site) indicating inter alia the numbers of such demonetised tenders being given, along with the numbers depicted on each such tender. The proforma should be signed in full signature.
- 2) The official accepting such tenders shall be responsible to ensure the amount is not in excess of the amount billed and that all columns of proforma along with the points mentioned here in above are properly filled and are legible.
- 3) Local Bank authorities may be consulted in advance to ensure that they will accept the demonetised tenders. The IFA shall ensure that the remittance is made to the bank same day. In any case where the bank may resist the acceptance of such tender, the payment from customers must not be taken.
- 4) This approval does not apply to any advances / deposits or payments of CTOP UP / franchisees etc.

This has approval of the competent authority.

*Sami*  
12/11/2016.  
for Dy. General Manager (TR)  
O/o CGMT, MH Circle,  
Mumbai-400054.