

312, Bharat Sanchar Bhawan,

H. C. Mathur Lane,
Janpith New Delhi -110001.



भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LTD.
(A Government of India Enterprises)

Sujata T. Ray
Director (HR)

BSNL/Admn/18-1/2016- BSNL WI (Pt)
July 27, 2017

All CGMs

This is regarding the feedback received from senior DOT officers, BSNL employees at various points of time about the deteriorating conditions and lack of basic facilities in I.Qs & I.Bs. The complaints are basically regarding lack of cleanliness and tidiness of I.Q. compounds as well as rooms including washrooms etc. , dirty floors & walls, unpleasant odour in room/ bathroom, fitting (Civil/Electrical) not working properly, stained bed sheets/pillows/towels etc. giving a shabby look. Such improper maintenance & upkeep not only gives inconvenience to guest but more important it gives bad name to BSNL.

In order to improve the situation, several steps have been suggested by BSNL Corporate Office including the formation of committees comprising officers of Electrical, civil and finance officers under the chairmanship of circle administration for suggesting all necessary steps for improve the living standard of I.Qs.

Action taken report in this regard was called from the circles and reminder of same was also issued vide order No. BSNL/Admn/18-1/2016-BSNL (WI.Pt) Dated: 04-July-2017. It is very surprising that only two circles. Chhattisgarh Telecom circle and BRBRAITT Jabalpur have submitted the report.

It is felt that the despite repeated requests outcome is not achieved and the circles are neither submitting the report nor they are improving the condition of I.Q. Therefore, it is instructed that all CGMs, shall bestow their personal attention in the matters and instruct concern to submit report at the earliest and shall take necessary steps to improve the condition of I.Qs. It is also requested to ensure timely reply of the correspondence made by Corporate Office.

Sd/-
Sujata T. Ray

To,
All CGMs

125

NO.CGMMT-MH/ADMN-II/WLF/ HOLIDAY HOME/IQ/2017/125 DTD. 28.07.2017

Copy forwarded for information and necessary action.

To
All SSA Heads
MH Circle.

Jassan
28/7/17

Asstt. Director (A-II)

BSNL, CO, Mumbai