

Corporate Office  
Pension Section, 5<sup>th</sup> floor  
Bharat Sanchar Bhawan  
H.C. Mathur Lane,  
New Delhi-110001



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No.48-10/2019-Pen (B) (2)

Dated: 03 -08-2021

To

**All Heads of Circles/Telecom Districts/ Regions/Projects/  
Telecom Stores/Telecom Factories & Other Administrative Offices  
Bharat Sanchar Nigam Limited**

Sub: Submission for verification of Service Books of BSNL employees by BSNL Units – regarding.

Sir,

I am directed to forward herewith a copy of letter No. 3-2/2019-20/BA&IT/60 dated 19/04/2021 received from the Controller General of Communication Accounts, DOT, on the above mentioned subject for information and further necessary action.

Yours faithfully,

Enclosures : As above

(Sudhanshu Shekhar Ray)  
Asstt. General Manager (Estt.)  
Tele. No. 23766036

Copy to :-

1. PPS to CMD, BSNL
2. PS to Dir (HR)/Dir (F)/Dir (Ent.)/Dir (CFA)/Dir (CM), BSNL Board
3. All PGMs/Sr. GMs/GMs, BSNL CO
4. BSNL CO Intranet Portal
5. Guard File

② CMD BSNL

ED033585999114



**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Office of the Controller General of Communication Accounts**  
**NICF Campus, Ghitorni, New Delhi-110047**

**No. 3-2/ 2019-20/ BA&IT/60**

**Dated 13.04.2021**

19.04.2021

To,  
The CMD, BSNL, Corporate Office  
BSNL Bhawan,  
Janpath,  
New Delhi-110001.

**Sub:** Submission for verification of Service Books of BSNL employees by BSNL units-regarding.

This is regarding submission for verification of service books of BSNL employees by BSNL units. In this connection, reference is invited to DO letter dated 10.3.2021 (copy enclosed) from CCA UP (East) addressed to CGM, BSNL, UP (East). It is informed by the CCA UP (East) that no case under Rule 32 for verification of service books of BSNL and DoT employees after completion of 18, 25 years of service or on being left with five years of service by BSNL units being received. Consequently, settlement gets delayed badly.


Further, also refer to DDG Accounts letter no. F. No. 7-45/2018/BSNL Misc/TA-1/2975 to 3015 dated 2.12.2020 (copy enclosed) in which carrying out of service verification under Rule 32 of CCS (Pension) Rules was asked to be implemented effectively.

Hence, it is requested to kindly direct the executives concerned to pay adequate attention towards the matter personally and direct the SSAs/BSNL for taking immediate necessary action on priority for providing service books for verification in time.

This issues with the approval of the Competent Authority.

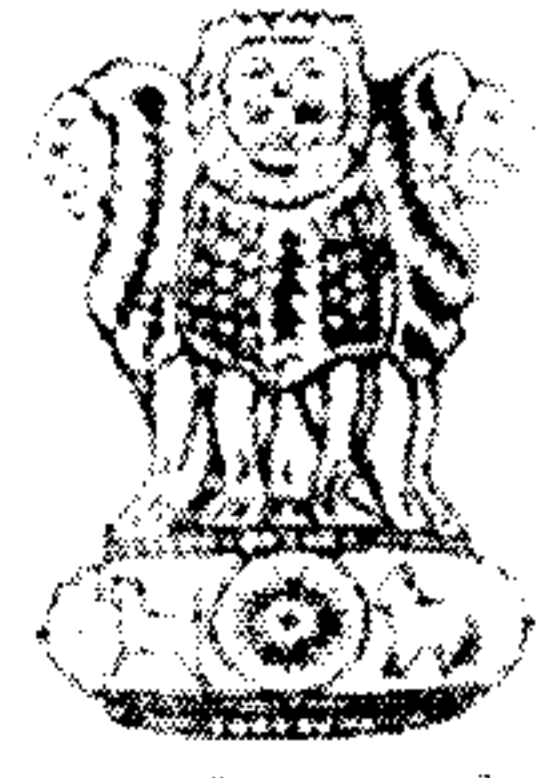
Encl: 1) DO dated 10.3.2021

2) Letter dated 2.12.2020

  
**(V.S. Arvind)**  
**Dy. CGCA (BA&IT)**

संजीव कुमार सिंह  
नियंत्रक  
Sanjeev Kumar Singh  
Controller

Ph: 0522-2302700 Fax: 0522-2302771  
E-mail: ssc@peast.gov.in  
Website: http://cca.ipeast.gov.in



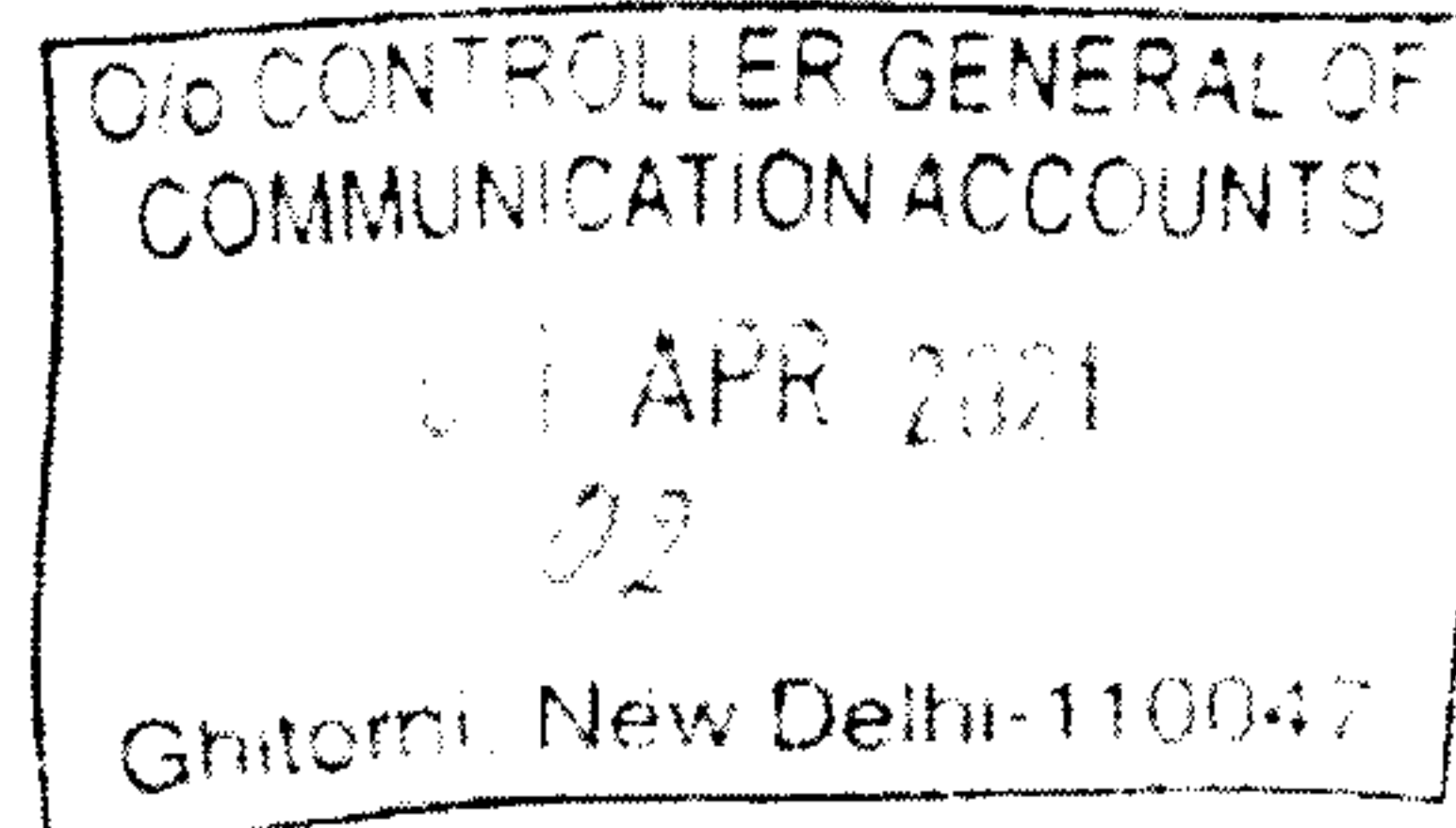
सत्यमेव जयते

(An ISO 9001 : 2015 Certified Office)

संचार मंत्रालय, दूर संचार विभाग  
कार्यालय नियंत्रक संचार लेख  
उ.प्र. (पूर्व), सी.सी.ए. बिल्डिंग, दूरभाष केंद्र  
विकास खण्ड, गामती नगर, लखनऊ-226010

Ministry of Communications, Govt  
O/o CCA, UP (E), CCA Building, T.E. Campus,  
Vikas Khand, Gomti Nagar, Lucknow-226010

FILE NO. VQS, 2016-17 / 3529



Reference is made to this office letters of even number dated 29/09/2020 and 27/12/2020 in this regard.

Your kind attention is drawn to extremely pathetic situation in submission for verification of service books of BSNL employees and DoT employees after completion of 18, 25 years of service or on being left with five years of service by BSNL units as prescribed under Rule 32 in form 32.

As per your office letter No. Pension Cell Corr. CGML/2019-2020 dated 22/05/2020, a large number of employees are retiring in the financial year 2020-2021 from different units under 32 category from circle.

In this case under Rule 32 for verification of service books of BSNL and DoT employees after completion of 18, 25 years of service or on being left with five years of service by BSNL units are received. Consequently, settlement gets delayed back.

So please get the verification of service under Rule 32 for pension purpose and return the records to this office for vetting.

Yours,

Mr. A.K.S. Rana,  
Pension Cell, BSNL, Lucknow.

Sd/-  
A.K. Singh  
CCA, UP (E)

For: P/CA/BA/IT, O/o CGCA, NICE, Ghisorni for information with a request to direct BSNL field units to direct BSNL field units in this regard please.

Handwritten notes and signatures at the bottom of the page, including "By/CA (BA/IT)", "10 (BA/IT)", and a signature with glasses.



F.No.7-45/2018/BSNL MISC/TA-I / 2975 to 3015  
GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS  
20, ASHOKA ROAD, SANCHAR BHAWAN, NEW DELHI

Dated 2<sup>nd</sup> December 2020

To

- The Controller General of Communication Accounts, Ghitorni, New Delhi
- The CMD, BSNL, New Delhi
- The CMD, MTNL New Delhi
- Administrative Officer, TDSAT, New Delhi
- DG, NICF, Ghitorni
- Sr. DDG, TEC, New Delhi
- Director, WMO, New Delhi

Jt. CGA (B&IT)  
10.11.20

**Sub: Carrying out Service Verification under Rule 32 of CCS (Pension) Rules 1972 and related matters.**

It has been decided that to ensure the implementation of the provisions of Rule 32 of CCS (Pension) Rules, proper and timely verification of service records including the pay fixations of employees shall be carried out by Heads of office without fail and the service records of employees shall be sent to respective Controllers of Communication Accounts in DoT for cross verification.

- It is further directed that audit of all pay fixations of the employees is to be included in the Audit Check List at the time of conduct of Audit so that no case would be left out from the Audit verification.
- Further, all concerned Heads of Office (HOO) are to be directed to forward the Service Books of all employees at their age of 58 years to respective CCA offices/ without fail for cross verification.
- The CCA offices will carry out the verification of records including pay fixations and return Service Books to the concerned Heads of Office and DoT, as the case may be, within three months.

This issues with the approval of Member (Finance).

*(Handwritten Signature)*  
Vandana Gupta  
DDG (Accounts)

Copy to:

- All Pr. CCA/CCA – for necessary action
- Director (A/cs-II) DoT HQ – for necessary action
- Director (A/cs-I), DoT HQ

*(Handwritten Signatures and Dates)*  
 Jt. CGA (B&IT) 14/12/20  
 Dy. CGA (B&IT) 14/12/20  
 14/12/20  
 14/12/20