

**BSNL Corporate Office,  
Pension Section, 5<sup>th</sup> floor,  
Bharat Sanchar Bhawan  
H.C. Mathur Lane,  
New Delhi-110001**



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**No.31-05/2018-Pen(B)**

**Dated: 31/05/2018**

**To**

All Heads of Circles/Telecom Districts/Regions/  
Projects/Telecom Stores/ Telecom Factories  
and other Administrative Offices  
Bharat Sanchar Nigam Ltd.

**Sub: Information regarding GPF related Issues.**

**Sir,**

I am directed to say that DoT vide its letter No. 7-16/TA-II/GPF-compact/2014/1892-94c dated 27/04/2018 has brought to the notice of Director(HR), BSNL that GPF and pension cases of retirees are not being submitted in time by BSNL Units. It has also been stated that the cases are being submitted to CCA Offices without the required documents or replying to the queries properly.

2. Since provisions with regard to GPF and Pension Rules states that GPF & Pension cases are mandatorily to be settled in a time bound manner, all concerned dealing with such cases in your circle may be asked to send complete GPF & Pension cases to the concerned CCA well in time with proper reply/documentation.

This may please be treated as **Most Urgent**.

ENCL: A.A.

**Yours faithfully,**

**(S.P. Bhatta)**

**Asstt. General Manager (Estt.I)**

**Tel. No. 23037477**

7-16/TAR/GPF compact/2014/1892-94

GOVT OF INDIA भारत सरकार

MINISTRY OF COMMUNICATION संचार मंत्रालय  
DEPARTMENT OF TELECOMMUNICATIONS दूरसंचार विभाग  
20, ASHOKA ROAD, 20- अशोका रोड, संचार भवन  
SANCHAR BHAWAN संचार भवन  
NEW DELHI-110001 नई दिल्ली-110001

Dated: 27/04/2018

To,  
The Director (HR)  
BSNL Board  
BSNL Bhawan Jan path  
New Delhi-110001

Subject-Information regarding GPF related issues

Your kind attention is invited on the issues related to GPF and Pension raised by CCA offices time and again.

GPF

- a) As per rule 31 to 34 of GPF (CS) rules, 1960, GPF final payment are to be made to the retiree well in time but GPF final payment cases are not being submitted timely by BSNL units while repeated reminders were issued by Pr. CCA/CCA concerned which cause delay in payment of GPF final cases.
- b) Transfer Out Circle Cases are not submitted timely by the circle office BSNL. Besides above cases are being submitted without required documents i.e. Alt, LPC, and Ledger cards etc.
- c) Most of GPF Death cases are pending due to non-receipt of GPF nomination forms in original in contravention of Rule 33 of GPF (CS) rules 1960.
- d) CCA Delhi has intimated that penal interest on delayed remittance of GPF subscription. The total amount of interest on delayed remittance of GPF as on 31.05.2017 amounts to Rs. 95,47,547/- which had already been conveyed to the field Units needs to be remitted to this office at the earliest.
- e) NTR and NTP units of BSNL are having 541 and 263 unclaimed/suspense GPF accounts respectively. NTP has identified 14 cases from these unclaimed/suspense accounts but still a concrete decision/action is required to be initiated on these accounts from your end.

Pension

- a. The Pension cases are not forwarded by BSNL in proper format prescribed in CCS Pension rules and all documents are also not sent along with the pension cases. The pension cases are not scrutinized with due care before forwarding entails a lot of correspondence and delay in settling the cases.

- b. The reply of the observation sent after scrutiny of the pension cases to BSNL units are not giving proper regards to our queries and vague answers are given. Even in some cases instead of giving reply they are simply forwarding the copy of their office notes.

You are requested to kindly instruct all BSNL Units to follow strict discipline in the above matters to ensure early settlement of Pension/GPF cases to avoid inconvenience to the pensioners.

*T.L. Yaden*

(T.L. Yaden)  
DDG(Accounts)  
Ph. 23036120

Copy to-

1. Sr. GM Estt., C.O., BSNL
2. GM Banking, CO, BSNL